

I'M OK NOTIFICATIONS REQUESTING A VISIT

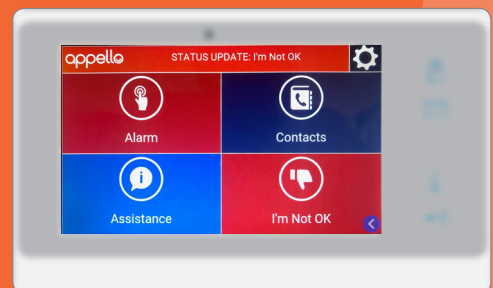
HOW 'I'M OK' WORKS

During a time period set by your onsite staff, your LivingHub will display the message 'I'm not OK'. For instance this time period could be 9am-11am each morning.

During this time the 'thumb symbol' in the bottom right quadrant will appear red **NOT OK**.

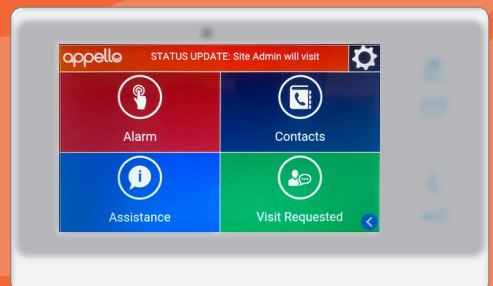
STEP 1


If you wish to receive a visit you don't need to press anything.



STEP 2

After the time window has passed the 'thumb symbol' will transition to visit requested **VISIT REQUESTED**. You will receive the message at the top 'site admin will visit'.





ALL OF OUR HOW TO... STEP BY STEP GUIDES ARE
AVAILABLE IN VIDEO FORMAT, AND CAN BE VIEWED AT;

WWW.APPELLO.CO.UK/VIDEOS

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